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Maryland Price Guide
Original Page 1

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

This Price Guide is Applicable to Resold and Facilities-Based
Detariffed Local Exchange Services
Furnished by
Airespring, Inc.
Between Points Within the State of Maryland

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

CHECK SHEET

All pages inclusive of this tariff are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES

Airespring offers bundled and stand-alone local exchange services.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.1 General Description

Airespring offers basic local exchange service only as part of a bundle or package of telecommunications services. All packages include local service, long distance service (interstate and intrastate toll) and selected custom calling features. Voice Mail and Optional Internet access may be available with some packages at an additional charge. The aforementioned services are only available as part of the bundled service offering and are not available on an individual service basis. Customers will be billed directly by the Company.

The Company provides Customers with the option of obtaining a Primary Line and Secondary Line per account:

1.1.1 Primary Line

The initial residential local exchange access line per account.

1.1.2 Secondary Line

The second or additional residential local exchange access line, billed to the same address as the Primary Line, the Secondary Line will share the monthly call allowance with the Primary Line. The Secondary Line does not automatically include or share any Custom Calling Features. Feature packages may be purchased separately. Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service

1.2.1 General

Network Exchange Bundled Service may include the calling features listed below:

These features are offered subject to availability of suitable facilities. Certain features may not be available with all classes of services. In the event Airespring adds custom calling features to its Network Exchange Bundled Services, such features will be available upon the tariff effective date (where technically feasible) to all new Customers. Existing Customers will be informed of the new features availability but must contact the Company to obtain the new features. Any Service Order Charges, which would normally apply, will be waived.

Call Forwarding - Fixed, Busy Line No Answer - This feature, when activated, redirects attempted terminating calls to another Customer-specified line. Call originating ability is not affected by Call Forwarding - Fixed, Busy Line No Answer. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding - Fixed, Busy Line No Answer is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Call Forwarding - Variable - a Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. If forwarded to a long distance number the Subscriber will incur the long distance charges.

Call Trace - Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company for action. The Customer originating the trace will not receive the traced telephone number. The results of the trace will be furnished only to legally constituted law enforcement agencies or authorities upon proper request by them.

Call Blocking- Call Blocking allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by preselecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.1 General, (Cont'd.)

VIP Alert - Allows a customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone.

Privacy Service- A feature which intercepts calls that are marked "private" and "out of area," or "unavailable" on Caller ID units. When unidentified callers dial the Subscriber's number, they will receive an announcement informing them that the party they are calling does not accept calls from unidentified callers. They will receive a prompt to identify their name or state their intention and the service will then attempt to connect the call. Only if the caller responds will the call be connected.

The Subscriber's Caller ID will display the platform number and the name of the service. If the Subscriber chooses not to take the call the caller will hear a message which states the Subscriber is unavailable.

Privacy Service is offered subject to availability of suitable facilities. This service will be provisioned on a line-by-line basis and Customers with more than one line would need to have the service activated on each line if they want the ability to intercept unknown and blocked calls to each line.

Caller ID with Name - Allows a Customer to see a caller's name and number previewed on a display screen before the call is answered allowing a Customer to prioritize and screen incoming calls. Caller ID records the name, number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE. In areas where Caller ID with Name is not available, Caller ID, which only displays the incoming telephone number, will be substituted.

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.1 General, (Cont'd.)

Call Waiting with Caller ID with Name - Call Waiting with Caller ID with Name provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen allowing a Customer to prioritize and or screen incoming calls. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. In areas where Caller ID with Name is not available, Caller ID, which only displays the callers telephone number, will be substituted.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.2 Airespring Home Edition - Standard Service

Package Price for Standard Service

Monthly Rate

Primary Line \$57.99

Secondary Line \$20.00

Service Connection Fee¹
(one-time charge per line)

Primary Line \$69.99

Secondary Line \$55.00

Customers may choose to handle payment through a commercial credit card arrangement.

Customers will be able to access call detail and billing records on-line via the www.airespring.com web site.

Standard Service includes the following:

A. A monthly allowance of 200 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments. Travel card calls are not included in the monthly toll call allowance for Home Edition - Standard Service.

B. A monthly allowance of 50 free hours of local calling.

<u>Local calls above 50 hours</u>	<u>Per minute rate</u>
	\$0.015

C. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: (Call Waiting, Caller ID, Three-Way Calling and Speed Calling) may be added for \$4.95 per month.

¹ Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Airespring.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.3 Airespring Home Unlimited

Package Price for Airespring Home Unlimited

Primary Line, per month	\$49.99
Secondary Line, per month	\$25.00

Service Connection Fee, one time charge per line¹

Primary Line	\$69.99
Secondary Line	\$55.00

This service is for use by Residential Customers for the purpose of point-to-point residential voice applications. If the Customer uses Airespring Home Unlimited Service for nonresidential purposes, including but not limited to commercial facsimile, resale, telemarketing, continual dial-up internet connections, autodialing, long distance legs of a three-way calling call, voice chat line services, or home office use, the Company may, suspend, restrict, or cancel the Customer's service. The company may also adjust Customer's service to another tariffed plan to adjust for non-residential use.

Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the www.airespring.com web site.

A. Airespring Home Unlimited includes the following:

1. Unlimited toll calling. Travel card calls are not included in the monthly toll call allowance for Airespring Home Unlimited.
2. Local line and unlimited local calling.
3. Primary Line Custom Calling Features Package: Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Trace, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.
4. Member to Member Services

¹ Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Airespring.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.4 Airespring Home Select

Package Price for Airespring Home Select

Primary Line, per month	\$29.99
Secondary Line, per month	\$25.00
Service Connection Fee, one-time charge per line ¹	
Per Primary Line	\$69.99
Per Secondary Line	\$55.00

A. Airespring Home Select includes the following:

1. A monthly allowance of 50 free minutes of interstate and intrastate toll calling. Toll calls are billed in sixty (60) second increments. Travel card calls are not included in the monthly toll call allowance for Airespring Home Select.
2. Local line and unlimited local calling.
3. Primary Line Custom Calling Features Package: Call Forwarding, Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Blocking, Call Trace, Three-Way Calling and Speed Calling included at no charge.

Secondary Line Custom Calling Features Package: Call Forwarding Variable, Call Blocking and Call Trace, Call Waiting, Caller ID, Three-Way Calling and Speed Calling may be added for \$4.95 per month.
4. Member to Member Service.
5. The following additional custom calling features are available with this service.

	<u>Per Month</u>
VIP Alert:	\$2.00
Privacy Manager:	\$2.00

¹ Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Airespring.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.5 Member to Member Home Edition Service

Member to Member Service is available to all Airespring Customers of a Network Exchange Bundled Service. Member to Member allows Airespring Customers to call other Airespring Customers without incurring per call usage charges or depleting the bundled minutes call allowance. Calls under the Member to Member option must originate on and terminate to a telephone number presubscribed to a Airespring Network Exchange Bundled Service. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network.

This service is available with Airespring services where noted in the description of each service.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.6 Airespring Home Office

Airespring Home Office service is a bundled local and toll voice service offering. Service is restricted to a single line only. Customers with a requirement for multiple lines are referred to the Company's business service. Customers may choose to handle payment through a commercial credit card arrangement. Customers will be able to access call detail and billing records on-line via the www.airespring.com web site.

Package Price for Airespring Home Office

Primary Line, per month:	\$59.99
Service Connection Fee, one-time charge per line ¹ :	\$69.99

A. Airespring Home Office includes the following:

1. A monthly allowance of 1000 free minutes of interstate and intrastate toll calling. Toll calls will be billed in sixty (60) second increments. Travel card calls are not included in the monthly toll call allowance for Airespring Home Office.
2. Local line and unlimited local calling.
3. Calling Features Package: Caller ID with Name, Call Waiting with Caller ID with Name, Call Forwarding Variable, Call Trace, Three-Way Calling and Speed Calling included at no charge.

¹ Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Airespring.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.7 Airespring HOME Basic

Airespring HOME Basic Service provides a basic residential local exchange line with Call Waiting for outbound calling. Voice mail may be purchased at an additional charge (See Note 1).

Primary Line, per month	\$19.99
Secondary Line, per month:	\$19.99

New Service Connection Fee, one-time charge, per line ¹	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

A. Basic Service includes the following:

1. Local line and unlimited local calling
2. Call Waiting

Voicemail may be purchased for an additional charge. Call Forwarding Busy No Answer is only available to customers with voicemail.

B. Custom Calling Features Package: An optional Feature Pack to include Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling and Call Forwarding Variable may be purchased at an additional monthly charge. This Feature Package may be added to the Primary and Additional line.

Feature Pack, per month:	\$4.95
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C. Intrastate long distance may be utilized with this service.

¹ Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Airespring.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.8 Airespring HOME Select

HOME Select Service provides a basic residential local exchange line with four Custom Calling Features and fifty (50) minutes of combined direct dialed interstate or intrastate long distance calling. Operator assisted calling, travel card calling and international calling are not included in the calling allowance. Calls above the calling allowance of 50 minutes will be billed in sixty (60) second increments. Voice mail is included with this service.

Primary Line, per month	\$29.99
Secondary Line, per month:	\$25.00

New Service Connection Fee, one-time charge, per line ¹	
Per Primary Line:	\$69.99
Per Secondary Line:	\$55.00

A. Select Service includes the following:

1. Local line and unlimited local calling
2. Custom Calling Features: Call Waiting, Caller ID/Caller ID with Name, Three-Way Calling, Speed Calling, Call Forwarding Variable, Call Forwarding Busy No Answer.
3. 50 Minute Direct Dial Call Allowance, interstate or intrastate, excluding operator assisted calling, travel card calling and international calling.

B. Intrastate long distance may be utilized with this service.

¹ Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Airespring.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.9 Airespring Business Basic Service

Airespring Business Basic Service is targeted primarily at business customers as a bundled service offering. Customers receive unlimited local and long distance calling for a flat monthly rate. The primary line also includes the following custom calling features: Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding, as well as one voice mail box. Operator assisted calling, travel card calling and international calling are not included in the flat monthly rate for service. Customers may purchase additional lines, however custom calling features and voice mail are not available with the purchase of additional lines except through Feature Packages.

A. Outbound Service

Primary Line, per month	\$49.99
Additional Lines, per month:	\$39.99

New Service Connection Fee, one-time charge, per line ²	
Per Primary Line:	\$49.99
Per Secondary Line:	\$49.99

B. Feature Packages

Custom Calling Feature Package for Additional Lines includes Caller ID, Call Waiting, Three-Way Calling, Speed Dial and Call Forwarding.

Monthly Rate:	\$4.95
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¹ Voice Mail an Additional Lines may be purchases separately for a monthly fee per mail box.

² Service Connection fee waived for those customers who meet the Company's enrollment criteria and who retain their existing telephone number when switching their service to Airespring.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.9 Airespring Business Basic Service, (Cont'd.)

C. Business Network Rate Service

Business Network Rate Service is available to Airespring business Customers for outbound calling from presubscribed lines. This service allows Airespring Small Business Basic Service Customers presubscribed to Airespring for long distance service to call other Airespring Customers without depleting the call allowance for the plan the Customer has chosen. Call may be made to other Airespring business Customers or to Airespring residential Customers. Calls are billed in six (6) second increments after the initial minimum period of six (6) seconds and originate and terminate on Customer-provided switched access lines. Rates are not mileage or time-of-day sensitive.

D. Calling Features

These features are offered subject to availability of suitable facilities. Airespring Small Business Basic Service may include the calling features listed below:

Call Forwarding - Fixed - Call Forwarding- Fixed, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding-Fixed. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding-Fixed is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.9 Airespring Business Basic Service, (Cont'd.)

D. Calling Features, (Cont'd.)

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

Distinctive Ring: Distinctive Ringing is a feature that allows Customer to have up to two separate phone numbers assigned to one local exchange line. Each telephone number will provide a distinctive ring on an incoming call to allow for identification of the number being called. A distinctive call waiting tone is also provided for each telephone number, where facilities permit and Customers subscribe to Call Waiting. Distinctive Ring is offered subject to availability of suitable facilities.

1. Rates

.a	Monthly Rates, per Feature:	\$3.00
.b	Monthly Rate, Feature Pack (3 or more features)	\$9.00

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.9 Airespring Business Basic Service, (Cont'd.)

E. Guarantee Incentive Program

If a Customer is not satisfied with the Airespring Small Business Basic Service, for any reason, during the first ninety (90) days of service, the Company will switch the Customer back to the Customer's previous local exchange provider at no charge. The Customer will not be required to pay any installation charges incurred when switching back to their previous local service provider. This offer only applies to installation charges on existing business lines migrated back to the local service provided subscribed to before switching to Airespring. This offer does not extend to any new service lines established with Airespring that are switched back to the previous provider. Customers requesting a switch to the previous provider must have a zero billed balance with Airespring. Customers will be required to complete and sign a form requesting this offer. This form may be obtained by calling Airespring's toll free customer service telephone number.

F. Remote Call Forwarding (RCF) Service

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

1. Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service.

2. Monthly Recurring Charge

Per line: \$15.00

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.10 Airespring Small Business Plus Service

Airespring Small Business Plus Service is a local exchange service for small business Customers consisting of a local exchange line for a monthly recurring charge and unlimited calling. Calling features are available with the local exchange service for an additional monthly recurring charge per feature.

A. Local Exchange Service

1. Local Business Line

A local exchange line with unlimited local calling includes Hunting only if Customers request the Hunting calling feature when placing the order for service.

Monthly Rate:	\$13.00
Per Minute Rate:	\$0.016

Service Connection Fee, one-time charge per line ¹	
Per Line:	\$49.99

2. Calling Features

The following Calling features are available at an additional monthly recurring charge: Call Forwarding; Call Forwarding-Busy; Call Forwarding-No Answer; Speed Calling; Caller ID; Call Waiting, Three-Way Calling, and Distinctive Ring.

Monthly Recurring Charge Per Feature:	\$3.00
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Monthly Recurring Charge, Feature Pack (3 or more):	\$9.00
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¹ Service Connection fee is waived for those customers who retain their existing telephone number when switching their service to Airespring. The charge will apply if additional lines are transferred to Airespring after the initial order.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.10 Airespring Small Business Plus Service, (Cont'd.)

A. Local Exchange Service, (Cont'd.)

2. Calling Features, (Cont'd.)

Customers subscribing to Airespring Small Business Plus Service may also subscribe to the following Calling Features.

Call Forwarding - Call Forwarding, when activated, redirects attempted terminating calls to another Customer-specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding. The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the forwarded leg of the call. Calls cannot be transferred to an International Direct Distance Dialing number.

Call Forwarding -Busy - Permanently routes incoming calls to a predetermined telephone number when the called line is busy.

Call Forwarding - No Answer - Permanently routes incoming calls to a specified number, selected by the Customer, when the called line is unanswered.

Speed Calling - This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in an 8 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

Caller ID - Allows a Customer to see a caller's telephone number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call - including calls that aren't answered by the Customer. Caller ID service requires the use of specialized CPE not provided by the company. It is the responsibility of the Customer to provide the necessary CPE.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.2 Network Exchange Bundled Service, (Cont'd.)

1.2.10 Airespring Small Business Plus Service, (Cont'd.)

A. Local Exchange Service, (Cont'd.)

2. Calling Features, (Cont'd.)

Call Waiting - Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call. Customers must actively choose this feature on a line-by-line basis. Call Waiting is not available on lines enabled for Rotary Hunting.

Three Way Calling - Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy. This feature is available at no charge but must be requested by the Customer.

G. Remote Call Forwarding (RCF) Service

Remote Call Forwarding allows all calls dialed to a telephone number equipped for RCF to be automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to call the number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call. RCF Service is offered subject to availability of suitable facilities.

.1 Usage Charges

Minutes of use are decremented from the available minutes in the presubscribed service purchased by the Customer. Minutes used in excess of the allotted minutes will be billed at the rate in effect for the presubscribed service. (See Section 4.4 of this tariff).

.2 Monthly Recurring Charge

Per line: \$15.00

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.3 Analog Integrated T-1 Service

1.3.1 Description

Analog Integrated T-1 Service combines local and long distance telephone service. This service also provides the user with local and IntraLATA calling packages, optional calling features and various non-regulated services.

This service includes 1,000 minutes of local calling usage per line. Local service calls over the 1,000 included minutes will be billed at \$0.01 per minute. Optional intraLATA and interLATA long distance service is also available.

Local calls are billed in one (1) minute increments, long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. All services require a minimum of a Two (2) Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1.3.2 Terms and Conditions

- A. Integrated T-1 service is provided by dedicated T-1 circuits and includes up to 24 voice channels.
 - B. Voice traffic takes priority over data traffic in mixed usage situations.
 - C. All calls originated on these circuits must be completed and billed to the customer by the Company.
 - D. Installation Fee includes installing the circuit and the connecting/testing of the Company's supplied hardware. Company provided equipment must be returned at the end of the term agreement. Additional penalties will be assessed for non-returned or damaged equipment.
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Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.3 Analog Integrated T-1 Service, (Cont'd.)

1.3.2 Rates

A. Complimentary Features – no charge

Advanced Call Forwarding	Anonymous Call Rejection
Call Forwarding	Call Return
Call Transfer	Call Waiting
Caller Block	Caller ID
Caller ID Blocking	Do Not Disturb
Fined Me / Follow Me	Hunting
Message Waiting Audible Indicator	Repeat Dialing
Three Way Calling	Toll Blocking

B. Installation Fees

Installation Fee 2 Year Term	\$250.00
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C. Monthly Service Fee (includes up to 24 voice channels)

Initial Pricing Tier	Zone 1		Zone 2	
	Monthly	2 Year Term	Monthly	2 Year Term
1.5 Mbps	N/A	\$220	N/A	\$260
3.0 Mbps	N/A	\$460	N/A	\$500
4.5 Mbps	N/A	\$630	N/A	\$670

1. Each Additional Service Line

The rates below apply in addition to the Tiered Pricing provided above. Additional Service Lines cannot be ordered on a stand-alone basis but must be ordered in conjunction with the services provided above.

Pricing Tier	Zone 1	Zone 2
	2 Year Term	2 Year Term
1.5 Mbps	\$10	\$20
3.0 Mbps	\$10	\$20
4.5 Mbps	\$10	\$20

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.4 Local Integrated T-1/PRI Service

1.4.1 Description

Local Integrated T-1/PRI Service combines local and long distance telephone service. This service also provides the user with local and IntraLATA calling packages, optional calling features and various non-regulated services.

This service includes 1,000 minutes of local calling usage per line. Local service calls over the 1,000 included minutes will be billed at \$0.01 per minute. Optional intraLATA and interLATA long distance service is also available.

Local calls are billed in one (1) minute increments, long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. All services require a minimum of a Two (2) Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1.4.2 Terms and Conditions

- A. Integrated T-1/PRI Service is provided by dedicated T-1 circuits and includes up to 24 voice channels.
 - B. Voice traffic takes priority over data traffic in mixed usage situations.
 - C. All calls originated on these circuits must be completed and billed to the customer by the Company.
 - D. Installation Fee includes installing the circuit and the connecting/testing of the Company's supplied hardware. Company provided equipment must be returned at the end of the term agreement. Additional penalties will be assessed for non-returned or damaged equipment.
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Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.4 Local Integrated T-1/PRI Service, (Cont'd.)

1.4.3 Rates

A. Complimentary Features – no charge

Advanced Call Forwarding	Anonymous Call Rejection
Call Forwarding	Call Return
Call Transfer	Call Waiting
Caller Block	Caller ID
Caller ID Blocking	Do Not Disturb
Fined Me / Follow Me	Hunting
Message Waiting Audible Indicator	Repeat Dialing
Three Way Calling	Toll Blocking

B. Installation Fees

Installation Fee 2 Year Term	\$250.00
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C. Monthly Service Fee (includes up to 24 voice channels)

Pricing Tier	Zone 1		Zone 2	
	Monthly	2 Year Term	Monthly	2 Year Term
1.5 Mbps	N/A	\$215	N/A	\$395
3.0 Mbps	N/A	\$470	N/A	\$655
4.5 Mbps	N/A	\$650	N/A	\$830

1. Each Additional Service Line

The rates below apply in addition to the Tiered Pricing provided above. Additional Service Lines cannot be ordered on a stand-alone basis but must be ordered in conjunction with the services provided above.

Pricing Tier	Zone 1	Zone 2
	2 Year Term	2 Year Term
1.5 Mbps	\$10	\$20
3.0 Mbps	\$10	\$20
4.5 Mbps	\$10	\$20

D. DID Service Options

	Base Zone		Additional Rate Ctr.	
	NRC	Monthly	NRC	Monthly
20 DIDs	\$10	\$10	\$50	\$25
50 DIDs	\$25	\$25	\$125	\$50
10 DIDs	\$50	\$50	\$250	\$100

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.5 Local SIP Trunking Service

1.5.1 Description

Local SIP Trunking Service combines local and long distance telephone service. This service also provides the user with local and IntraLATA calling packages, optional calling features and various non-regulated services. Customer must have SIP enabled equipment to utilize this Local SIP Trunking Service option.

Local calls are billed in one (1) minute increments, long distance calls are billed an initial eighteen (18) seconds and six (6) seconds thereafter. All services require a minimum of a Two (2) Year Term Agreement. Cancellation of Term Agreement prior to the end of the term will result in early cancellation penalties being applied.

1.5.2 Terms and Conditions

- A. Integrated T-1 service is provided by dedicated T-1 circuits and includes up to 24 voice channels.
 - B. Voice traffic takes priority over data traffic in mixed usage situations.
 - C. All calls originated on these circuits must be completed and billed to the customer by the Company.
 - D. Installation Fee includes installing the circuit and the connecting/testing of the Company's supplied hardware. Company provided equipment must be returned at the end of the term agreement. Additional penalties will be assessed for non-returned or damaged equipment.
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Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.5 Local SIP Trunking Service, (Cont'd.)

1.5.3 Rates

A. Complimentary Features – no charge

Advanced Call Forwarding	Anonymous Call Rejection
Call Forwarding	Call Return
Call Transfer	Call Waiting
Caller Block	Caller ID
Caller ID Blocking	Do Not Disturb
Fined Me / Follow Me	Hunting
Message Waiting Audible Indicator	Repeat Dialing
Three Way Calling	Toll Blocking

B. Installation Fees

Installation Fee 2 Year Term	\$250.00
------------------------------	----------

C. Monthly Service Fee (includes up to 24 voice channels)

Pricing Tier	Zone 1		Zone 2	
	Monthly	2 Year Term	Monthly	2 Year Term
1.5 Mbps	N/A	\$199	N/A	\$199
3.0 Mbps	N/A	\$379	N/A	\$379
4.5 Mbps	N/A	\$549	N/A	\$549
6.0 Mbps	N/A	\$689	N/A	\$689
7.5 Mbps	N/A	\$969	N/A	\$969
9.0 Mbps	N/A	\$1,110	N/A	\$1,110
10.5 Mbps	N/A	\$1,229	N/A	\$1,229
12.0 Mbps	N/A	\$1,399	N/A	\$1,399

1. Each Additional Service Line

The rates below apply in addition to the Tiered Pricing provided above. Additional Service Lines cannot be ordered on a stand-alone basis but must be ordered in conjunction with the services provided above.

Pricing Tier	Zone 1	Zone 2
	2 Year Term	2 Year Term
All	\$10	\$20

D. DID Service Options

	Base Zone		Additional Rate Ctr.	
	NRC	Monthly	NRC	Monthly
20 DIDs	\$50	\$25	\$50	\$25
50 DIDs	\$125	\$50	\$125	\$50
10 DIDs	\$250	\$100	\$250	\$100

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.6 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

1.6.1 Service Order Charges

Primary Service Connection Charge - applies to requests for initial connection or establishment of telephone service to the Company.

Secondary Service Connection Charge - applies to the second or additional line of a new access line installation and connection and customer requests for an inside move, change or addition to regular service. This charge applies only when the second or additional line is ordered simultaneously with the initial connection for service.

Transfer of Service Charge, Primary Line - applies to the first line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Transfer of Service Charge, Secondary Line - applies to the second, or third, etc., line of a Transfer of Service Order, (TOS) when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

Technician Dispatch Charge - A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire. This charge also applies for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

Service Order Charge - This charge, applicable to Business Customers only, applies to customer-requested changes in service not covered specifically on other identified nonrecurring service order and change charges. This charge is applied in cases where Hunting is added after the initial order is placed.

Toll Free Directory Listing - This is a one-time charge, applicable to Business Customers, and is imposed when a Customer requests the toll free number to be listed.

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.6 Service Order and Change Charges, (Cont'd.)

1.6.1 Service Order Charges, (Cont'd.)

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

Feature or Feature Pack Change Order - applies when a customer requests a change, adding or removing a feature or feature pack.

Toll Restriction Fee Order - applies when a Customer requests a change, adding or removing Toll Restriction Service.

Telephone Number Change Order - applies to each telephone number change request/order.

Listing Change Charge - applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

Home Edition Change Charge - applies when a residential Customer requests/orders a change in service from Home Edition- Basic Service to Home Edition- Standard Service or from Home Edition - Standard Service to Home Edition - Basic Service.

1.6.2 Record Change Charges

A Record Change charge applies when a Customer requests/orders a change to Company records such as adding/changing a name on said Customer's account, changing billing address or contact information, adding/changing the person(s) authorized to make changes on said Customer's account.

1.6.3 Miscellaneous Charges

Duplicate Invoice - applies each time a Customer requests an additional copy of a current bill or invoice.

Call Detail Report - applies each time a Customer requests local call detail for a given month.

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.6 Service Order and Change Charges, (Cont'd.)

1.6.4 Rates

	<u>Residence</u>	<u>Business</u>
<u>Service Order Charges</u>		
Primary Service Connection Charge	*	*
Secondary Service Connection Charge	*	*
Transfer of Service Charge, Primary Line	\$89.99	\$49.99
Transfer of Service Charge, Secondary Line	\$75.00	\$49.99
Technician Dispatch Charge	\$69.99	\$79.99
Service Order Charge	N/A	\$ 9.99
<u>Change Order Service Charges</u>		
Feature or Feature Pack Change Order	\$9.99	\$9.99
Toll Restriction Fee Order	\$9.99	\$9.99
Telephone Number Change Order	\$9.99	\$9.99
Listing Change Charge	\$9.99	\$9.99
Home Edition Change Charge	\$9.99	N/A
<u>Record Change</u>	No charge	No charge
<u>Miscellaneous Charges</u>		
Duplicate Invoice	\$5.00	\$5.00
Call Detail Report	\$5.00	\$5.00

* Service Connection charges are listed with the rates for each specific service.

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.7 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	<u>Residence</u>	<u>Business</u>
Per occasion	\$35.00	\$49.99

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.8 Optional Calling Features

The features in this section are made available to Residential and Business Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the per feature activation charge shown in the table below each time a feature is used by the Customer. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

1.8.1 Feature Descriptions

Return Call: Allows a Customer to return the most recent incoming call and, after dialing a code, hear an announcement of the last telephone number that called. If the Customer wishes to return the call right away, voice prompts will instruct the Customer to dial a certain digit and the call will automatically be returned.

Call Trace: Allows a Customer to initiate an automatic trace of the last call received. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Per-Call Blocking: Allows the name and number of the calling party to be blocked from being transmitted when placing outbound calls. To activate per-call blocking, a Customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per call blocking, and it is provided on an unlimited basis.

Repeat Dialing: Permits the Customer to redial automatically the last number dialed.

Three -Way Calling: Enables a customer to establish taking connection involving the customer and two other parties. The customer, by switch-hook operation, is able to place an existing call on hold and dial the telephone number of a third-party. No assurance can be given that transmission will be fully satisfactory during Three-Way Calling calls.

Call Blocking- Call Blocking allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring. The screening list may be edited and revised at Customer's discretion. This feature may not be available with all Airespring services.

VIP Alert - Allows a customer to program telephone numbers of selected callers, enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. This feature may not be available with all Airespring services.

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.8 Optional Calling Features, (Cont'd.)

1.8.2 Rates

FEATURE	Residential Charge	Business Charge	Monthly Maximum
Call Tracing - per use	\$1.00	\$1.00	N/A
Repeat Dialing, (*66) - per use	\$0.75	\$0.75	\$6.00
Return Call, (*69) - per use	\$0.75	\$0.75	\$6.00
Three-way Calling - per use	\$0.75	\$0.75	\$6.00
Per Call Blocking, per use	\$0.00	\$0.00	N/A
Call Blocking, per month	\$3.00	\$3.00	N/A
VIP Alert, per month	\$3.00	\$3.00	N/A

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.9 Call Screening Service

1.9.1 Long Distance Message Restriction

Long Distance Message Restriction is an arrangement which permits a Local Exchange Service line or communications system user to dial exchange area calls, but prevents the origination of long distance calls and Audiotext calls. In addition, this arrangement denies the user access to operator assisted dialing.

Service is furnished where facilities permit.

The acceptance of incoming traffic and billing arrangements is not restricted by this arrangement.

Rates

	<u>Nonrecurring Charges</u>	
	<u>Business</u>	<u>Residential</u>
Per individual line restricted	\$15.00	\$10.00

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.10 Operator Assisted Service

1.10.1 Description

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

1.10.2 Local Usage Rates:

Usage charges will be billed at the rate in effect for the presubscribed service purchased by the Customer.

1.10.3 Per Call Service Charges

Customer Dialed Calling Card	\$0.60
Station-to-Station, operator assisted	\$2.00
Station-to-Station, automated	\$2.00
Station-to-Station, operator dialed	\$2.25
Person-to-person	\$3.00

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.11 Directory Assistance Services

4.10 Directory Assistance Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

The rates specified following apply when Customers request company assistance in determining telephone numbers of Customers who are located in the same local service area or who are not located in the same local service area but who are located within the same NPA. A Customer is allowed two (2) direct dialed Directory Assistance Service calls per telephone line per month. Call allowances are not transferable between separate accounts of the same Customers. Charges will not apply for calls placed from hospital services or from business or residence main telephone exchange line registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0". Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of an agency for the blind.

A maximum of two requests will be allowed per call. Unless one of the exceptions listed above applies, the charges as shown below apply for each call, above the call allowance, made to the Directory Assistance operator including requests for listings that are nonpublished, non-listed or not found.

<u>Per call charge for Local Directory Assistance</u>	<u>Residence</u>	<u>Business</u>
Direct Dialed	\$0.50	\$0.50
Placed via operator	\$0.75	\$0.90

1.11.1 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is a service that provides Customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a calling card, billing to a third number, or collect.

There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowances and exemptions as stated in the Company's Tariff.

The rates set forth below for DACC are in addition to the Directory Assistance rate, as well as the local or toll usage, if applicable.

Per call completed: \$0.30

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.12 Directory Listing Service

1.12.1 General

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Listing services are available with all classes of main telephone exchange service.

1.12.2 Listings

One listing, termed the primary listing is included with each Customer's service. At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The additional directory listing charge commences with the delivery date of the issue of the directory in which the listing first appears. The monthly rate for an additional listing commences the day after the directory assistance records are posted.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the Customer, with a minimum service period of one month.

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.12 Directory Listing Service, (Con'd.)

1.12.3 Regular Additional Listings

In connection with business and residence service, regular additional listings are available only in the names of Authorized Users of the Customer's service.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings. However, when it appears necessary as an aid to the use of the directory and provided satisfactory service can be furnished, a listing will be permitted under the address of a branch exchange, Centrex or extension of an exchange service line installed on the premises of the Customer, but at an address different from that of the attendant position of main service.

Business additional listings are not permitted in connection with residence service. Residence additional listings are also permitted in connection with business service which is located in a residence and for permanent or season guests residing in a hotel or club.

A residence dual name additional listing is comprised of a surname, two first names, address and telephone number. A residence dual name additional listing may be provided for two persons who share the same surname and reside at the same address, or for a person known by two first names.

1.12.4 Alternate Telephone Number Listings and Night Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his absence may obtain an alternate telephone number listing such as the following:

- If no answer call (telephone number)
- Night calls (telephone number)
- Night calls after 5 P.M. (telephone number)
- Nights, Sundays and holidays (telephone number)
- 5 P.M. to 9A.M. weekdays noon Saturday until 9 A.M. (Monday and holidays (telephone number)

1.12.5 Duplicate Listings

In metropolitan area directories, which contain separate alphabetical lists for more than one section of the area, listings in an alphabetical list other than for the area in which the listed service is furnished, shall be considered duplicate listings.

Where identical listings of the same name involve telephone numbers for different areas of the metropolitan area, such duplicate listings may appear in each alphabetical list in which any one of the listings would normally be listed, at no additional charge.

1.12.6 Foreign Listings

Foreign listings are listings in the alphabetical list of an exchange other than the exchange in which the listed service is furnished.

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.12 Directory Listing Service, (Con'd.)

1.12.7 Nonpublished Service

The telephone numbers of non-published service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public. The telephone numbers of non-published service or the name and billing address that corresponds to a non-published number may be divulged in the following two instances:

- A. First, in the interest of public safety, where a government agency subscribes to Enhanced Universal Emergency Telephone Number Service (E911) the telephone number and address, but not the name, of a Customer with non-published service will be displayed when that Customer dials 911 to a government employee at a console at a Public Safety Answering Point for dispatch of emergency service.
- B. Second, the billing name and address that correspond to a nonpublished telephone number will be furnished to a subscriber to Billing Name and Address (BNA) Service if the Customer with the nonpublished service makes a call that uses the service of the BNA subscriber.

Incoming calls to non-published service will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice not withstanding any claim the calling party may present, except claims of emergencies involving life and death. In such cases, the Company will call the non-published number and request permission to make an immediate connection to the calling party.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonpublished number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonpublished service.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.12 Directory Listing Service, (Con'd.)

1.12.8 Nonlisted Service

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will only complete calls to a nonlisted number, if requested by a caller, during the course of a directory assistance call completion service.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonlisted number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonlisted service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

1.12.9 Toll-Free Directory Listing

Where available, a listing which references the Toll Free Number for a Business customer will be made available. A one-time charge per toll-free number applies to set up this listing.

1.12.10 Straight Line Under Directory Listings

A business listing where one or more listings are indented under an original listing of the same customer without repetition of the name.

1.12.11 Captions and Subcaption Directory Listings

Two or more business listings may be placed under a caption consisting of the name of the customer or of any of the parties which the customer is entitled to list together with a designation or title where the name is not indicative of the business or profession. One or more subcaptions may be furnished under a caption, each subcaption consisting of a directive heading which serves to identify two or more listings placed thereunder, where this grouping is necessary for the proper routing of calls.

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.12 Directory Listing Service, (Con'd.)

1.12.12 Rates and Charges

	<u>Per Month</u>
Primary Listings	\$0.00
Additional Listings, each	\$2.00
Nonlisted Service, per listing	\$2.00
Nonpublished Service, per line	\$2.00
Toll-Free Directory Listings, each	
Residential Customer	N/A
Business Customer	\$15.00
Straight Line Under Listings	
Residential Customer, each	N/A
Business Customer	\$2.00
Captions and Subcaptions Listings	
Residential Customer, each	N/A
Business Customer	\$2.00

For non-recurring charges associated with a customer-initiated change in a directory listing.

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.13 Intercept Referral Service

1.13.1 Number to Number Intercept Referral Service

Number to Number Intercept Referral Service provides a recorded announcement that states the line number status and a referral number for calls placed to a disconnected or changed business, Centrex or Direct Inward Dial line number. This service provides an extended referral to business Customers beyond the basic referral period. This service is subject to the availability of facilities. The minimum period for this service is one month, and the maximum period for Residential Customers is one year. Business Customers are restricted to a minimum of one month and a maximum of three months of service.

1.13.2 Rates

The following rates apply to both Residence and Business Customers. Service is billed in advance as a one-time charge on the final bill for that number and is based on the length of time service is requested.

Customer requests for termination of this service prior to the agreed upon termination date will be honored, and credit/reimbursement arrangements are available for the unused portion of service. However, Customers are responsible for the one-month minimum charge, and the monthly charge for each full or partial subsequent month that service was provided. Billing is based on an entire month of service. Partial month adjustments are not available.

	<u>Per Month</u>
Rate, per line referred	\$5.00

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.14 Mover Intercept Service

1.14.1 Description

Mover Intercept Service provides intercept arrangements that offer recorded announcements and/or transfer of calls for a time period specified by Customers when they permanently disconnect, temporarily suspend, or change their line numbers. This service is provided where facilities are available. Service is provided in consecutive months of service. Customers may designate only one telephone number for use as the referral number. Both the intercepted and referral telephone numbers must be within the same LATA. Customers who permanently disconnect their line number(s) and terminate their account must acquire third party (Customer who will receive the referred calls) consent and acceptance of any usage charges prior to purchasing this service. The following options are available:

Call Direct: Provides to the caller of a disconnected, temporarily suspended, or changed line number an automatic call transfer to the referral number, without an announcement of the referral number.

Call Direct Plus: Provides a recorded announcement to give the caller of a disconnected, temporarily suspended or changed line number, the number's status and the referral number before transferring the call to the referral number.

Call Messenger: Provides a recorded announcement to give the caller of a disconnected, temporarily suspended, or changed line number, the number's status, the Customer's name, the Customer's new address, and the referral number.

Call Messenger Plus: Provides a recorded announcement to give the caller of a disconnected, temporarily suspended, or changed line number, a Call Messenger announcement before transferring the call to the referral number.

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LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 1 - DESCRIPTION OF SERVICES, (CONT'D.)

1.14 Mover Intercept Service, (Cont'd.)

1.14.2 Rates

The charge for this service is based on the duration of service requested per line number and will appear on the Customer's final bill for that number. Usage charges, either local or toll, resulting from the transfer of calls will appear on the monthly bill relating to the referral number and will be payable by the consenting third party. Local usage charges and toll charges, if applicable, will be payable by the consenting third party.

Customer requests for termination of this service prior to the agreed upon termination date will be honored, and credit/reimbursement arrangements are available for the unused portion of service. However, Customers are responsible for the one-month minimum charge, and the monthly charge for each full or partial subsequent month that service was provided. Billing is based on an entire month of service. Partial month adjustments are not available.

	<u>Per Line, Per Month</u>
Call Direct	
Residence	\$ 9.00
Business	\$15.00
Call Direct Plus	
Residence	\$ 9.50
Business	\$17.50
Call Messenger	
Residence	\$20.00
Business	\$20.00
Call Messenger Plus	
Residence	\$21.00
Business	\$25.00

Effective: October 1, 2015

LOCAL EXCHANGE SERVICES PRICE GUIDE

SECTION 2 - MISCELLANEOUS SERVICES

2.1 Trial Services

The Company may offer new services from time to time on a trial basis subject to Commission approval. Such trials are limited to a maximum of six months at which time the trial offering must be either withdrawn or made available on permanent basis.

2.2 Promotional Offerings

The Company may offer existing services on a promotional basis, subject to Commission approval, that provides special rates, terms, or conditions of service. Promotional offerings are limited to a maximum of six months at which time the promotional offering must be either withdrawn or made available on a permanent basis. All promotions, regardless of whether services are given away for free, are subject to Commission approval.

2.3 Airespring Referral Program

Any existing Airespring Customer who refers a potential customer to the Airespring services listed below will receive a one-time credit should the referred customer subscribe to and remain a Airespring customer for at least 30 days. The referred customer must provide the name of the existing Airespring Customer who made the referral upon ordering the new Airespring service. The credit is applied only once to the Customer's next scheduled bill and expires with that bill. The credit does not apply separately for interstate or intrastate service and cannot be redeemed for cash.

Referral Credit

\$20.00
